

City of Powder Springs

To: Water & Sewer Customers
Date: May 7, 2019
Re: Sale of Water and Sewer to Cobb County

As you may know, the City of Powder Springs approved the sale of the water and sewer system to Cobb County this past winter. The City examined the resources required to sustain this system and determined that the most effective way to sustain it for present use and future growth is to transfer ownership with Cobb County.

For residents of Powder Springs and surrounding residents of unincorporated Cobb County that are served by the City's system, the County will be able to provide water and wastewater services at the same level they now receive, and at a lower cost because the County is a large system, which runs more efficiently and offers significantly lower rates.

Customers will have a number of payment options with Cobb County. They will be able to pay at the Government Service Center on Austell Road, by night deposit, and by drive-through at the County's customer service facility on South Cobb Drive. Cobb County also offers on-line bill pay or payment by phone with an Interactive Voice Response System available 24/7 for your convenience. Arrangements for local payments are still being reviewed for best service options.

Beginning June 1, the City we will no longer draft payments by automatic withdrawal from your bank account. Payments will need to be made online or in person, and all accounts must be paid in full.

We expect to conclude this transfer by the end of June. When we complete the transfer, you will become a customer of Cobb County Water.

Please contact us at City Hall (770-943-1666) should you have any questions about the transfer. Updates will be posted on the City's website as we have more information to provide.